

If your I-94 (white) or I-94W (green) Departure Record was not removed when you departed the United States, it is possible your departure was not recorded properly.

How did you depart the U.S.?	Action Required	Recommended
Airplane or cruise ship	No further action necessary. Your departure from the U.S. can be independently verified.	Carrying a copy of your outbound airline ticket or boarding pass when you next visit the U.S. can help expedite your reentry
By land, private vessel or private airplane	Send your I-94 Departure Record, along with a copy of any documentation that proves you left the United States to: DHS - CBP SBU 1084 South Laurel Road London, KY 40744 The DHS-CBP office does not answer inquiries, so please do not ask for confirmation that your record has been updated.	Keep a copy of what you send to DHS-CBP and carry it with you when you next visit the U.S. Carrying these materials with you will also allow your record to be corrected at the time of entry if CBP has not yet done so.

What documentation should I include if returning my Departure Record by mail?

To validate departure, CBP will consider a variety of information, including:

- Original boarding passes you used to depart another country, such as Canada, if you flew home from there;
- Photocopies of entry or departure stamps in your passport indicating entry to another country after you departed the United States (copy all passport pages that are not completely blank, and include the biographical page containing your photograph); and
- Photocopies of other evidence which shows you were in another country, such as:
 - Dated pay slips or vouchers from your employer
 - Dated bank records showing transactions outside of the U.S.
 - School records showing attendance
 - Dated credit card receipts, showing your name and purchases outside of the U.S. (please delete your credit card number from the receipt)
 - An explanation letter in English.
- Mail legible copies. CBP cannot return original materials after processing.

For further information please refer to the Customs and Border Protection website “Find and Answer Ask a Question” Section: https://help.cbp.gov/cgi-bin/customs.cfg/php/enduser/home.php?p_sid=AfVaifUj